

Marion County Board of County Commissioners

POSITION DESCRIPTION



To be successful in this position, an individual must be able to perform the essential job functions satisfactorily. Reasonable accommodations may be made to enable individuals with disabilities to perform the primary job functions herein described. Since every duty associated with this position may not be described herein, employees may be required to perform duties not specifically spelled out in the job description, but which may be reasonably considered to be incidental in the performing of their duties just as though they were actually written out in this job description.

KENNEL TECHNICIAN (PART-TIME)

Department: Animal Services
Pay Grade: 202
FLSA Status: Non-Exempt
Job Class: 8010
Risk Code: 8831

JOB SUMMARY

Responsible for the safe and humane handling and care of all animals at Marion County Animal Services. Daily tasks include feeding, cleaning, exercising, enriching, adoption counseling, and providing exceptional customer service.

ESSENTIAL JOB FUNCTIONS

- Clean and disinfect kennels and cages and other animal housing areas, including dishes, laundry, and other janitorial-type tasks, as per established SOP's and in alignment with best practices.
- Prepares and provides food and water to animals.
- Performs minor repair and routine maintenance of kennels and cages.
- Ensures cleanliness and organization of entire facility; responsible for transporting, unloading and storing food, supplies, disinfectants, and equipment in the appropriate location(s)
- Performs routine observation of animals and their cages to monitor food consumption, behavior, symptoms of disease, and general condition of animals.
- Will be routinely exposed to scared, fearful, fractious and potentially dangerous animals during completion of daily tasks; required to humanely, safely, with compassion, and in accordance with Fear Free standards work around these animals.
- May assist in administering medications, vaccinations, preventative medicine, and implanting microchips.
- May assist with performing venipuncture to conduct heartworm and other diagnostic testing; may assist with incoming animals.
- Provides daily enrichment; may assist in maintaining current notes on observed and interactive behaviors of animals. Responsible for bringing concerns of changes in health and behavior to the appropriate team members for action.
- Provides exceptional customer service to members of the general public, volunteers, fosters, partners and other County employees. Personal contact occurs with other employees of the

unit, employees of other departments in the County, citizens, and customers of the department. Service is provided in person, online, written, or by phone contact.

- May assist in providing public education to individuals or groups; attends events as a representative of MCAS.
- May be required to attend off-site events, training, conferences, events, seminars, meetings, hearings, and other continuing education opportunities. May be asked to assist field operations as needed.
- May assist with the adoption counseling and responsible pet ownership education, in an empathetic and non-judgmental manner.
- Assists members of the public searching for lost animals and provides additional information and support if their pet is not found at the shelter.
- May be trained to drive trucks and trailers for the safe transport of animals and equipment, supplies, and other items.
- May perform routine filing and record keeping tasks; must have superior data entry skills and the ability to clearly communicate via written word.
- Communicates effectively and coherently over two-way radio channels while initiating and responding to radio communication.
- Required to work a rotating schedule to include weekends and holidays.
- Required to report to work as scheduled and to work the entire assigned schedule.
- Required to report to work to provide support, coordination, and completion of duties as detailed by the Florida Division of Emergency Management ESF17 in the event of a disaster, severe weather threat, or other declared emergency; including but not limited to disaster response at the shelter or pet-friendly shelter locations around the County.
- May assist in the care of livestock and/or all other species of animals.
- Performs basic care of county vehicles.
- Performs other related job duties as assigned.

SUPERVISION

This position occasionally provides direction and assistance to community service workers and volunteers. Provides guidance, advice, and assistance to others on work assignments.

QUALIFICATIONS

Education and Experience:

High school diploma or equivalent; six (6) months' experience in a kennel, veterinary clinic, and/or animal shelter preferred; or an equivalent combination of education and experience.

Licenses or Certifications:

Possession of a valid, State of Florida driver's license to operate a motor vehicle. Requirement exists at the time of hire and as a condition of continued employment.

- Rabies preventative immunization required upon appointment.

KNOWLEDGE, SKILLS AND ABILITIES

- Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals.
- Ability to write and type routine reports with accurate grammar, punctuation, and spelling.
- Ability to speak communicate tactfully and courteously with members of the public, with customers and employees of the organization.
- Ability to calculate figures and amounts such as proportions, percentages, area, and volume.
- Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals.
- Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form.
- Ability to deal with problems involving several concrete variables in standardized situations.
- Ability to explain records and procedures to others as a member of the team.
- Ability to exercise judgment regarding the use of equipment, tools, or materials.
- Knowledge of shelter policies, procedures, and operations.
- Knowledge of Emergency Management policies and procedures pertaining to animals.
- Knowledge of humane restraint and handling techniques.
- Knowledge of responsible pet ownership, standard vaccine and preventative medicine scheduling, benefits of sterilization, and common shelter pet challenges in the home, along with the skill to effectively convey this knowledge to the public.
- Knowledge of animal types, species, and breed.
- Knowledge of communicable zoonotic disease symptoms.
- Skilled in conflict resolution.
- Ability to identify animals by breed, breed traits, and recognize common health conditions and symptoms of disease.
- Ability to remain calm in stressful situations involving people and animals.
- Ability to take a teamwork approach to the job by cooperating with others, offering to help others when needed, and considering larger organization or team goals rather than individual concerns. Includes the ability to build a constructive team spirit where team members are committed to the goals and objectives of the team.

PHYSICAL DEMANDS

The work is heavy work which requires exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects. While performing the duties of this job, the employee will occasionally be required to climb, balance, and run; will regularly be required to talk or hear; and will frequently be required to stand, walk, use hands to finger, handle or feel, reach with hands or arms, stoop, kneel, crouch or crawl, and smell. Agile physical reflexes necessary to avoid injuries to self, coworkers, and animals.

WORK ENVIRONMENT

Work is performed in various indoor and outdoor environments. While performing the duties of this job, the employee will frequently be exposed to outdoor weather conditions, wet or humid conditions, animal waste and/or blood, and cleaning chemicals. May experience high levels of occupational noise exposure while working in the kennels or in the field.

Marion County has the right to revise this job description at any time. This description does not represent in any way a contract of employment.

Employee Signature

Date

Supervisor (or HR) Signature

Date

E.O.E. *Marion County does not discriminate on the basis of race, color, national origin, sex, religion, age, disability or military service in employment or the provision of services.*